

FLAVOR

QUICK START GUIDE

Congratulations on upgrading your pharmacy with a new FLAVORx Auto dispenser!

Life behind the counter will never be the same. This Quick Start guide shows you how to get up and running and walks you through the essential functions of the dispenser. We know you're going to love it!

Happy Flavoring! Team FLAVORx

CONTACTING SUPPORT

If an NDC cannot be found, you need to report a problem, or you need to order any supplies, please call our support line at **1-800-884-5771**, ext. **453**.





Setup



Power it On





Load the Flavors

Follow On-Screen Procedures to Load the Flavors. Press REPLACE BOTTLE to Start.

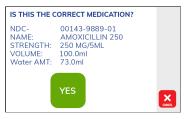


Flavor & Reconstitute

1. Press "Scan" on the touchscreen



- 2. Scan NDC barcode on the bottle of medicine
- 3. Confirm info on screen is correct, and press "YES"



4. Select customer's preferred flavor



- Confirm info on screen is correct, make sure you're holding the uncapped medication bottle under the dispensing tip, and press "OK"
- After the first half of the fill, cap the bottle, shake it up, uncap bottle, put it under the tip again, press "OK"

7. If you have another identical bottle to fill, press "Repeat Last Fill". If not, press "OK".



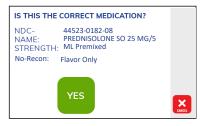
Helpful Tip: After scanning the NDC barcode, we like to put the bottle underneath the dispensing tip and hold it there while we go through the remainder of the steps. Since water and flavor are dispensed as soon as you press OK after the confirmation, this also limits risk of spillage!

Reconstitute Only

1. Press "Scan" on the touchscreen



- 2. Scan NDC barcode on the bottle of medicine
- 3. Confirm info on screen is correct, and press "YES"



4. Press "No Flavor"



- Confirm info on screen is correct, make sure you're holding the uncapped medication bottle under the dispensing tip, and press "OK"
- After the first half of the fill, cap the bottle, shake it up, uncap bottle, put it under the tip again, press "OK"

7. If you have another identical bottle to fill, press "Repeat Last Fill". If not, press "OK".



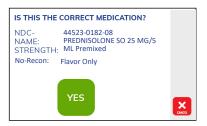
Helpful Tip: Be sure not to cover up the barcode on the bottle with the prescription label. The prescription/patient barcode will not be recognized by the scanner.

Flavor Only for Pre-Made Liquids

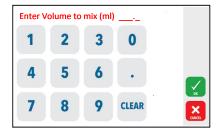
1. Press "Scan" on the touchscreen



- 2. Scan NDC barcode on the bottle of medicine
- 3. Confirm info on screen is correct, and press "YES"



4. Enter the volume of medication you're dispensing and press "OK"



5. Select customer's preferred flavor



- Confirm info on screen is correct, make sure you're holding the uncapped medication bottle under the dispensing tip, and press "OK"
- 7. Press "OK" again to finish flavoring
- 8. Place a container under the nozzle and press "OK" to clean the lines

Helpful Tip: The Flavor Only function allows you to flavor medications that a parent took home and the child didn't like. Just find out how many doses were taken and enter the quantity of medication based on that.

Flavor Only for Antibiotics/Antivirals That Have Been Reconstituted

1. Press "Menu" on the touchscreen



2. Press "Manual Operation"

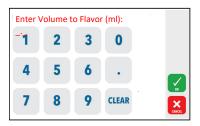


3. Press "Manual Reflavor"



- 4. Scan the barcode of the bottle
- 5. Press "Yes" to confirm the scanned medication is correct

6. Enter the volume of medication remaining in the bottle



7. Select customer's preferred flavor



8. Place medication bottle under nozzle and press "Dispense"



- Place a container under the nozzle and press "Dispense" to clean the lines
- 10. Press "Exit"

Water Calibration

This function ensures the machine is dispensing the right amount of water for reconstitution. We recommend calibrating at least once every month. You'll need a 100ml graduated cylinder to perform this function

1. Press "Menu" on the main screen



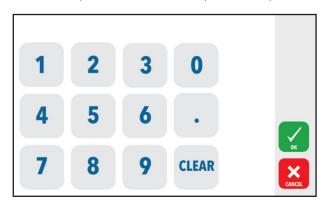
2. Press the "Calibrate" button, which appears on the upper left of the screen



3. Put your 100ml graduated cylinder under the tip and press "OK"



4. Enter how much water was dispensed and press "OK" to complete the process



Helpful Tip: Make sure you use the same graduated cylinder every time you calibrate. You'd be amazed how much variance there is in quantities from one graduate to another.

Routine Maintenance

As Needed

- If you notice debris on the removable dispensing tip, remove the tip and clean it at the sink with warm, soapy water.
- If you notice debris in the dispensing chamber, wipe it off with a paper towel soaked in warm water.
 - o If you are struggling to remove hardened debris in the dispensing chamber, spray with standard 3% hydrogen peroxide and wipe clean with a paper towel.
 - Be sure to wear disposable gloves when using hydrogen peroxide.

Monthly



1. Remove the dispensing tip



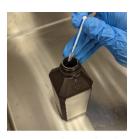
4. Clean the nozzles, pushing the swab as far up as it will go



2. Clean the nozzle with an alcohol wipe



5. Dispense 250mL of water to flush the nozzle



3. Immerse the wire brush in the hydrogen peroxide



6. Install a new dispensing tip

To Replace Bottles:

1. Press "Menu"



2. Press "Replace Bottle"



3. Follow the on-screen prompts and

ensure the key on the cap is oriented in the 6 o'clock position. Slide the bottle until it locks into place.



Failure to follow these steps with EVERY BOTTLE you are replacing could result in a dispenser malfunction and the machine will not properly track lot number and expiry information.

Helpful Tip: You can keep track of your flavor levels by pressing "Menu" then "Flavor Levels". We recommend ordering new bottles when the existing bottle is at about 15% left. We also recommend you always have an extra bottle of Sweetening Enhancer on-hand as the machine will not be able to flavor medications at all without this ingredient.



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flavorx.com | 1-800-884-5771